

PREIDLHOF COVID-19 POLICY

Safety & Medical Center Preidlhof

- Safety first – all employees are regularly subjected to corona tests.
- In our Preidl Med SPA, Covid-19 antigen tests can be done on request (result in 20 min). We also offer RT-PCR tests (result in 48h). These come from certified laboratories. They are signed by our Dr. Angerer.
- These tests can be presented to authorities or employers.
- Shops, restaurants and bars are open as usual in the region.
- Our resort's extensive indoor and outdoor facilities are spacious enough to provide the necessary level of safety during this time, with 5000 m² of wellness facilities and 10 pools & whirlpool baths distributed accordingly. The generous opening hours from 8:30 am to 7:30 pm also play a role here.
- The Preidlhof SPA is the first SPA in Europe to be certified in accordance with ISO 17679, specifically for hygiene and safety, in February 2020.

Hygiene

- The already high hygiene standards have been further increased
- All employees wear masks
- Disinfection carried out whenever rooms are cleaned, cleaning protocols are followed throughout the hotel
- Exposed areas are disinfected several times a day
- Hand disinfection dispensers are available in all areas
- Safety distances are maintained in all areas

Wellness & SPA

- All facilities such as pools, saunas, relaxation oases are in regular operation;
- the virus cannot survive in chlorinated bathing water and at high sauna temperatures
- The safety distances are maintained in the recuperation areas
- The full range of spa & beauty treatments is on offer as usual; the employees comply with increased disinfection standards

Sport & fitness

- The full programme takes place

- Fitness workouts and yoga classes take place in small groups
- Bike tours and hikes are carried out in compliance with the distance rules
- the Texel Group Nature Park and the largest bike network in the Alps are located directly at the resort

Dine with us

- Safety distances are maintained in all restaurants and bars
- We kindly ask guests to wear face masks at the b

Cancellation Conditions Covid-19

Should the borders to Italy be closed due to the current Covid developments and your arrival is not possible, you can of course cancel your booking free of charge. The same applies if quarantine rules are again introduced in your country of origin for travelers returning from South Tyrol, which apply regardless of whether you have a Greenpass. **Furthermore, our general cancellation conditions apply.**